

# Voter Comments

## Average Voting Scores

<b>Vote Question</b>	<b>Entrants Ave. Score</b>	<b>Region / Category Ave. Score</b>
Ability of your caterer to understand, interpret and realise your vision and ideas.	10.0000	9.9589
Range and flexibility of menus offered by your caterer.	9.9444	9.9041
Quality of expertise, advice and guidance received from your caterer.	10.0000	9.9452
Quality of customer service and communication received from your caterer.	10.0000	9.9178
Quality and presentation of the food and/or drink on the day of the wedding.	10.0000	9.9452
Personal presentation and efficiency of catering staff on the day of your wedding.	10.0000	9.9315
Value for money.	9.7778	9.7397
Total out of 70	69.7222	69.3424

**Message:**

We have had more positive comments about the pizza compared to anything else during our whole wedding day!! SO many people complimented the pizza on the day and in thank you cards! There were even people who picked up business cards for their own wedding!! We're now trying to think of a time we can have another party with the rustic crust doing the catering!!

Date/Time of Message: 12/09/2019 21:36

Submitted by: Sarah Proctor (Gibbins)

**Message:**

The Rustic Crust were absolutely perfect for our day. Great communication beforehand, tailored the service to our requirements, and everyone loved the pizza!! Efficient and professional and friendly on the day meaning I didn't have to worry at all! Have had lovely comments from our guests weeks after our wedding day. Would and have recommend to everyone.

Date/Time of Message: 12/09/2019 21:38

Submitted by: Aimee Hugill (Barnett)

Message:

Couldn't speak highly enough of the rustic crust! Amazing food, great presentation and fantastic service. We are big lovers of pizza and there's was up there with some of the best we've ever had! Thank you guys so much for making our big day extra special.

Date/Time of Message: 13/09/2019 08:32

Submitted by: Ashley Sutton

Message:

The Rustic Crust were absolutely fantastic, the staff were incredible and so was the food - We could not have wished for better. Thank you so much Rustic Crust! - Peri & Matt Elliott-White

Date/Time of Message: 13/09/2019 18:25

Submitted by: Lee Elliott-White (Elliott)

Message:

I first came across Rustic Crust at a wedding open day at our venue almost two years ago. I spoke with Camille who stood out to me as one of the loveliest people there! I knew instantly she cared about people and their experience more than she cared about taking their money; I booked Rustic Crust there and then. The team were fantastic on the day, they were very relaxed (exactly what we wanted) and cooked up the best pizzas I and everyone there had ever tasted!

Date/Time of Message: 15/09/2019 16:54

Submitted by: Gemma Walker (Delaney)

Message:

We met Rustic Crust at an open day at our venue before we confirmed our venue. From the offset we fell in love with the Rustic Crust experience. The pizzas are second to none, the flexibility of the pizza topping options made it easy to cater for everyone (the option for gluten free bases was super important for us as the bride has a wheat allergy), the communication and customer service from Camile and the team was incredible. We can't wait to have more of their food at their restaurant soon!

Date/Time of Message: 15/09/2019 20:09

Submitted by: Jac Jones (Jones)

Message:

How can i summarise just how AMAZING the Rustic Crust are? They totally stole the show at our wedding with their service, quality & theatre. We were completely inundated with praise from every single guest - honestly - EVERY person who came to the wedding said THAT PIZZA WAS THE BEST I

HAVE EVER ATE IN MY LIFE. Seriously, it wasn't just a passing comment about half decent pizza. It was a comprehensive & overwhelming OUTSTANDING response to what was just the perfect addition to our day

Date/Time of Message: 17/09/2019 18:56

Submitted by: Brad Taylor

Message:

Camille, Ross & The Rustic Crust Team were amazing! I found them online and then got to taste the goods at a wedding fayre. The service before, during and free our wedding was amazing. Camille was so professional and organised. On the day Ross took control of everything. We didn't have to worry about anything, and all our guests commented on the fabulous tasting pizza and especially the cheese tower! Even now 3 months on I'm still getting cheese compliments. Professional and perfect!

Date/Time of Message: 18/09/2019 11:34

Submitted by: Hannah Harper

Message:

An absolutely outstanding supplier that went above and beyond to make sure everything was perfect for us from the first email exchange to the end of our wedding day. Their service was incredible and every single one of our guests are still mentioning the Rustic Crust to us on both their service and pizza. The love and care they put into their work, pizza and clients really shows through in bucket loads. Can't be more grateful to have such amazing people serving the BEST pizza on our special day!

Date/Time of Message: 24/09/2019 08:28

Submitted by: Louise Bateman (Paul)

Message:

People haven't stopped talking about the rustic crust a month after our wedding. Everybody loved it. And said how amazing it tasted. The service was great and they personally went round with pizza for people to take home that hadn't been used. I'm 100% glad we hired the rustic crust. I would recommend them to anybody.

Date/Time of Message: 24/09/2019 08:38

Submitted by: Emily Hall (Allen)

Message:

From booking The Rustic Crust to saying goodbye to them after they had served the pizza on the wedding day they were the friendliest most helpful people. Camille and Ross were so helpful every step of the way, so happy to answer any questions I had and were so accommodating for those I had at the wedding with allergies. The pizzas are world class and everyone loved them so much, best pizza I've ever had!

Date/Time of Message:

24/09/2019 09:38

Submitted by: Amy Tuxworth (Topliss)

Message:

The BEST food ever... Confirmed by all my guests - they are still talking about the pizzas and grazing table to this day! The service was unreal - the loveliest team we've met. We have never come across suppliers that have been so helpful, friendly and genuinely lovely from day 1. The menu, quality, presentation and customer service was outstanding - every wedding needs to have the Rustic Crust team. They deserve this award! I know we will use Rustic Crust for a future function. Thanks team RC x

Date/Time of Message: 26/09/2019 09:30

Submitted by: Stacey Mwasuku (Sealey)

Message:

The Rustic Crust were excellent at our wedding, we got so many people telling us how much they loved the food- especially the goats cheese pizza and the spicy sausage pizza. It was all presented beautifully, and the truck looked great outside the tipis. Camille and Ross are also lovely and had everything running smoothly, plus the special meal requests were dealt with easily and efficiently.

Date/Time of Message: 02/10/2019 22:14

Submitted by: Hannah Craig

Message:

Friendly and personable from very first contact. Most importantly, the quality of food was absolutely outstanding, all of our guests were wanting more.

Date/Time of Message: 03/10/2019 08:47

Submitted by: Callum Hope

Message:

Camille and Ross offer the perfect catering for your day, the service is extremely well run and very professional with a personal touch

Date/Time of Message: 03/10/2019 09:52

Submitted by: Janine Gleave (Taylor)

Message:

We could not have asked for a better caterer for our evening food. The communication, advice and help was brilliant and they were very open to being flexible and providing exactly what we wanted. They also went the extra mile in ensuring our guests with dietary requirements were catered for. The food

itself is still being talked about to this day by our guests!

Date/Time of Message: 07/10/2019 13:33

Submitted by: Samantha Hope (Abram)

Message:

The Rustic Crust were incredible from the moment of booking, right through to the service of their unbeatable pizzas on our wedding evening. Not only that, but they have now offered us freebie pizzas next time we visit them, incase we didn't get a chance to eat them on the big day. The service was phenomenal throughout the evening, all the guests commented on the quality of the pizzas and they catered for all dietary requirements. "No better pizza outside of Italy" - the groom, an avid pizza fan

Date/Time of Message: 08/10/2019 10:34

Submitted by: Suzannah Roberts (Johnson)

Message:

Ross & Camille have a fantastic, personable approach to their catering. The choice of menu, along with their guidance made the whole process of choosing and arranging easy and relaxed. On the evening itself, the set up looked beautiful with all hand written, personal touches. Every guest commented on how fantastic the food was. Many going back up well after they was already full. I would recommend The Rustic Crust to anyone. Great couple who deliver something beyond special on the day.

Date/Time of Message: 09/10/2019 08:23

Submitted by: Cassie Marriott (Boam)

## Constructive Criticism

This is intended to help businesses find areas in which they might improve their product/service. This information was not shown to the judging panel and did not form part of the Judging Process.

Message:

N/A

Date/Time of Message: 12/09/2019 21:36

Submitted by: Sarah Proctor (Gibbins)

Message:

Date/Time of Message: 12/09/2019 21:38

Submitted by: Aimee Hugill (Barnett)

Message:

Date/Time of Message: 13/09/2019 08:32

Submitted by: Ashley Sutton

Message:

N/A

Date/Time of Message: 13/09/2019 18:25

Submitted by: Lee Elliott-White (Elliott)

Message:

You do not need to improve anything. Maybe set up a van at the bottom of my street?

Date/Time of Message: 15/09/2019 16:54

Submitted by: Gemma Walker (Delaney)

Message:

Honestly nothing to criticise. 100% professional catering business with fantastic ability to create such tasty food!

Date/Time of Message: 15/09/2019 20:09

Submitted by: Jac Jones (Jones)

Message:

Nothing at all. 10/10 amazing. We hope the Rustic Crust win all the awards because it'd be nothing less than what they deserve. Great people & a great business.

Date/Time of Message: 17/09/2019 18:56

Submitted by: Brad Taylor

Message:

I can't offer any constructive criticism here, the team have EVERYTHING down to a t!

Date/Time of Message: 18/09/2019 11:34

Submitted by: Hannah Harper

Message:

Hand on heart the loveliest people with the BEST pizza around and couldn't find even the smallest of things to nitpick - everything was amazing and so so grateful for such an amazing service! Thank you SO much Camille & Ross you're the absolute best!! X

Date/Time of Message: 24/09/2019 08:28

Submitted by: Louise Bateman (Paul)

Message:

Maybe the price could be slightly lower. Maybe £8 per pizza, but I understand covering the cost of things Is expensive now. Other than that, I cant think of anything!

Date/Time of Message: 24/09/2019 08:38

Submitted by: Emily Hall (Allen)

Message:

I cannot fault them at all!

Date/Time of Message: 24/09/2019 09:38

Submitted by: Amy Tuxworth (Topliss)

Message:

No constructive criticism to give... Everything was perfect from the food, advise, the presentation and customer service - thank you for giving us and all our guests good food and full bellys :-)

Date/Time of Message: 26/09/2019 09:30

Submitted by: Stacey Mwasuku (Sealey)

Message:

None!

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Hannah Craig

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Submitted by: Samantha Hope (Abram)

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Nothing. Just perfect!

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